# Caremark.com - Español or Inglés (Spanish or English)

[Español – (English to Spanish Language)](#_Toc106710089)

[Ingles – (Spanish to English Language)](#_Toc106710090)

[Related Documents](#_Toc106710091)

**Description:** Provides information on how members can change the language on [www.caremark.com](http://www.caremark.com) to either English or Spanish.

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| Español – (English to Spanish Language) |

 Screen capture may not match actual scenario for this process. Some clients may not enlist in specific web features. This work instruction/job aid is intended as a guide only.

To change the language on the screen from English to Spanish, perform these steps:

|  |  |
| --- | --- |
| **Step** | **Action** |
| **1** | Access [www.caremark.com](http://www.caremark.com). |
| **2** | From the unauthenticated homepage, click on the **Español** link at the top of the page.  **Note:** Option to change language from English to Spanish is not available once signed in.    **Result:** Homepage is displayed in Spanish.   * When signed in, information and pages will be displayed in Spanish. |

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| Ingles – (Spanish to English Language) |

To change the language on the screen from Spanish to English, perform these steps:

|  |  |
| --- | --- |
| **Step** | **Action** |
| **1** | Access [www.caremark.com](http://www.caremark.com). |
| **2** | From the unauthenticated homepage, click on the **English** link at the top of the homepage.    **Result:** Homepage is displayed in English.   * When signed in, information and pages will be displayed in English. |

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| Related Documents |

**Parent SOP:** [CALL 0045 Customer Care Web Support Email Response and Handling](https://policy.corp.cvscaremark.com/pnp/faces/DocRenderer?documentId=CALL-0045)

[CALL 0011 Authenticating Caller](https://policy.corp.cvscaremark.com/pnp/faces/DocRenderer?documentId=CALL-0011)

**Abbreviations/Definitions:** [Customer Care Abbreviations, Definitions, and Terms](file:///C:\Users\AppData\Local\Microsoft\Windows\INetCache\Content.Outlook\AppData\Local\ur17ihl\AppData\Local\Temp\CMS-2-017428)

**Index:** [Caremark.com - Work Instruction/Job Aid Index](file:///C:\Users\Ur17ihl\Desktop\1\CMS-PRD1-105672)

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